



PAN AMERICAN HEALTH ORGANIZATION
Pan American Sanitary Bureau, Regional Office of the
WORLD HEALTH ORGANIZATION

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In reply refer to: JA-03-0349/JAM/UAH-49

March 3, 2003

Mr. Trevor Blair
Managing Director
Interface Consultants Ltd
1 Scotland Drive
Kingston

Dear Mr. Blair,

Visit of Team from the Eastern Caribbean & Washington, D.C.
Patient Administration System Team

We wish to advise you of the proposed visit of the officers mentioned below to assess the Patient Administration System during the period March 10-14, 2003.

- Dr. Elizabeth Ferdinand, PAHO Washington
- Mr. Garfield Henderson, St. Vincent & the Grenadines
- Dr. Paul Ricketts, Dominica
- Mrs. Augustina Popo, Dominica
- Mrs. Beverley Mendes, Montserrat
- Mr. Denzil West, Montserrat
- Dr. Irad Potter, British Virgin Islands
- Mr. David Taylor, Washington, D.C.
- Mrs. Carol Boyd-Scobie, Washington D.C.
- Dr. Margaret Hazlewood, Washington D.C.

The objectives of the visit are:

1. To observe and assess the practices for implementation, management and operation of computer based health information systems.
2. To review with staff, advantages and disadvantages of the systems that have been implemented.
3. To review reports generated by the systems and their use for decision making. To identify possible software solutions applicable to the Eastern Caribbean.

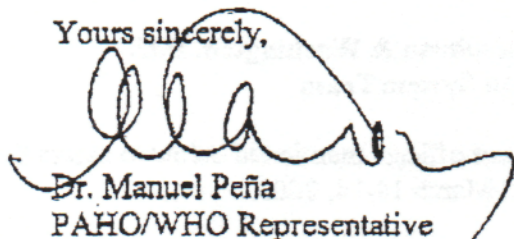
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March 4, 2003

The team would like to assess all elements of the information systems function at the Ministry, regional and operational (hospital and health centre) levels and meet both with the staff who are operating the systems, and with the users; and to review any information/reports generated. A meeting with the local technical personnel of the companies involved in providing and maintaining the software application would also be useful.

Considering the high level of priority given to this issue, we would like to thank you for meeting with the team on **Tuesday, March 11, 2003 at 2:00 p.m.**

Yours sincerely,



Dr. Manuel Peña
PAHO/WHO Representative
In Jamaica

MAP/mm